



LEGAL COMPLIANCE CHECKLIST FOR HEALERS

Harry Edwards Healing College

For spiritual healing and complementary therapy businesses in the UK. Updated to reflect UK GDPR principles and the Digital Markets, Competition and Consumers Act 2024.

1. Business Transparency

- ✓ Clear business name and contact details
- ✓ Services clearly stated
- ✓ Transparent pricing and payment terms
- ✓ All unavoidable fees shown upfront

2. Honest Advertising

- ✓ Advertising must be truthful and not misleading
- ✓ Do not exaggerate benefits
- ✓ Do not promise guaranteed outcomes
- ✓ Do not use fake testimonials or reviews
- ✓ Avoid hidden fees or pressure-based sales tactics

3. Clear Service Descriptions

- ✓ Describe the nature of the service clearly
- ✓ State session length, format, and delivery method
- ✓ State the service is complementary, not medical
- ✓ Explain what clients can realistically expect

4. Written Terms and Conditions

- ✓ Fees and full pricing structure
- ✓ Cancellation and refund policy
- ✓ Confidentiality statement
- ✓ Service limitations and boundaries
- ✓ Any ongoing or subscription terms, if relevant

5. No Medical Claims

- ✗ Do not diagnose illness
- ✗ Do not prescribe treatment
- ✗ Do not claim to cure diseases

6. Data Protection (UK GDPR)

- ✓ Collect only necessary client data
- ✓ Use data only for its stated purpose
- ✓ Store records securely
- ✓ Limit access to personal data
- ✓ Keep records only as long as necessary - commonly 6 to 7 years where justified

7. Informed Consent

- ✓ Explain the service clearly before starting
- ✓ Allow questions and genuine client choice
- ✓ Obtain informed consent, preferably in writing

8. Confidentiality

- ✓ Protect client information
- ✓ Do not share without consent unless legally required
- ✓ Maintain secure record keeping

9. Professional Record Keeping

- ✓ Keep client details and consent forms
- ✓ Keep session notes and dates where appropriate
- ✓ Store records securely
- ✓ Use a justified retention period, typically 6 to 7 years

10. Professional Insurance

- ✓ Hold professional indemnity insurance
- ✓ Public liability insurance is recommended

QUICK SELF-CHECK

- ✓ Are my services described honestly?
- ✓ Do I avoid medical claims?
- ✓ Are my prices clear and transparent?
- ✓ Do clients give informed consent?
- ✓ Am I storing data only as long as necessary?
- ✓ Do I hold appropriate insurance?

Important: Consumer law applies whenever money or gifts are exchanged for services. Keep records only for as long as necessary, using a justified retention period rather than a fixed legal maximum.